

Welcombe Hills Walk: Shakespeare and Wildlife FAQs

1. Travel and Arrival
2. The Venue
3. The Event
4. Tickets and Refunds

1. Travel and Arrival	
Where should I go when I arrive?	Your guide will meet you at Rowley Fields, near the junction of Maidenhead Road and Blackthorn Road, Stratford-upon-Avon, CV37 6XZ. Please see the map below for reference.
Is there parking at the venue?	There is free, designated roadside parking on Maidenhead Road.
Where is the nearest train station?	Rowley Fields is a 25 minute walk from Stratford-upon-Avon train station.
2. The Venue	
Is the event held inside a building or outside?	The event will take place outside.
Will there be seating?	There will not be benches at every stopping point along the walk. You are welcome to bring along a pull-out seat or mat if you would like to sit during the stops.
Is the venue wheelchair accessible?	No.

Are there toilets at the venue?	No - the nearest public toilets are in Stratford-upon-Avon town centre on Waterside, which is a 17 minute walk from Rowley Fields.
3. The Event	
What is the general format of this event?	Guided walking tour.
How long does the event last?	The walk should take around 1.5 hours, but please allow at least 2 hours.
Are there any intervals?	There are several stops along the walk, where your guide will give you information and allow you to enjoy the landscape.
What do I need to bring?	You will be asked to show your booking confirmation email on arrival, either on a phone or printed out. As well as appropriate clothing and footwear, you are welcome to bring binoculars, cameras, and pull-out chairs if you would like to sit during the stops.
What should I wear?	Please wear appropriate clothing and footwear as the ground might be muddy or uneven in places. Also take into consideration possible changes in weather.
Will there be any audience participation?	No, but there will be the opportunity to ask questions.
Is the event suitable for children?	Children are welcome to attend this event but the content has been

	written for adults and may not be as engaging for very young children.
Can I bring my dog?	Well-behaved dogs are welcome but must remain on a lead.
Will there be any special effects or loud unexpected noises?	There are no special effects but this event will take place on public common land, and so we cannot guarantee that there will be no loud noises.
Will a British Sign Language Interpreter be interpreting the event?	No, but if you have an access query, please email elinor.cole@shakespeare.org.uk .
Can I take photographs, film, or audio during the event?	You are welcome to take photographs, but we ask you not to film during the event.
4. Tickets and Refunds	
How can I buy tickets?	Online through our website .
What is a concession ticket?	Concessions include young people (16-25), students (16+), and Blue Light card holders. A full list of concessionary rates can be found on our website here .
Will my personal assistant or carer have to book a separate ticket?	Booking is essential but tickets are free for accompanying personal assistants and carers.
What is included in my ticket?	Admission onto a guided walk on the Welcombe Hills, delivered by Shakespeare Birthplace Trust and volunteers from the Warwickshire Wildlife Trust.

<p>What happens if there is a change or cancellation of events?</p>	<p>We will notify you through the contact details you provide when booking. We will also update information on our website.</p>
<p>What happens if the event is cancelled because of bad weather?</p>	<p>In this case, your ticket/s will be refunded so that you can book another date. Please see our website for the full list of dates for this event.</p>
<p>Is my ticket refundable?</p>	<p>Tickets are non refundable.</p>

If you have any questions that were not answered above, please send your query to elinor.cole@shakespeare.org.uk.

