

Visitor Engagement Volunteer

Department Name: Hall's Croft

Volunteer Supervisor: Jayne Morgan-Wright, Visitor Welcome Team Leader

Why join us?

The Shakespeare Birthplace Trust is an independent charity which cares for the world's greatest Shakespeare heritage sites in Stratford upon Avon, and promotes the enjoyment and understanding of his works, life and times all over the world. Celebrating Shakespeare is at the heart of everything we do. Our volunteer team help us achieve these goals, so join us and help create a wonderful experience for our global audiences.

Hall's Croft, located in the old town quarter of Stratford-upon-Avon, near Trinity Church, is the beautifully furnished Jacobean home of Shakespeare's daughter Susanna and her husband, the physician John Hall. It is framed by a tranquil walled garden containing fragrant medicinal herbs, such as John Hall would have used in his remedies.

What will you be up to?

- To welcome and engage visitors in conversation about Hall's Croft.
- To give specialist talks in the different rooms of the house.
- Some scope for assisting with events and activities, such as Father Christmas visits, after hours tours, arts and crafts activities
- To provide visitors with information on other SBT sites, events, current and forthcoming.
- To monitor the number visitors and their safety.
- To aid in the evacuation of the site if required.

Do you have the skills we are looking for?

- Good people skills with the ability to talk confidently to both individuals & groups.
- Use of electronic ticketing systems (training will be given).
- An interest in history and in Shakespeare.
- Willingness to learn and share with visitors the points of interest at Hall's Croft.
- Ability to ensure health and safety guidelines are followed and be responsible for your own health and safety.

How often would we like you to volunteer?

A regular commitment of 4 hours or above on Sundays would be ideal

Length of the volunteering role?

Ongoing

Good to know

- Volunteers to wear own smart clothing in branded colours (red, black, white or grey)
- Volunteer badges will be provided
- Smoking is not allowed on site
- Food and drink is not allowed on site, there is a staff and volunteer room where breaks can be taken
- Hot drinks facilities are provided
- Training will be provided as necessary

Benefits of joining us

- On completion of 20 hours volunteering for the Trust, all volunteers receive a volunteer card giving free entry to SBT properties and a range of discounts
- Annual service award each February for volunteers who have achieved 200 hours or more of volunteering in the previous year
- Volunteer celebration days and coffee morning chats will be programmed throughout the year
- We can provide references
- We can provide reimbursement of travel expenses only. Maximum of £10 per day



Have any questions...

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