# FAQs

**How long does it last?**

The performance is expected to last 80 minutes

**Are there any intervals?**

No

**Is there any swearing or offensive content?**

There will be mature content which some people may find offensive.

**Is the event suitable for children?**

We recommend this event is for people age 14+.

**Is there any strobe lighting, smoke machine or gunshots?**

No

**What is included in my ticket?**

Small bites – vegetarian and vegan options will be available.

A complimentary welcome drink – alcoholic and non-alcoholic beverages will be available.

Please let us know if you have any specific allergies.

**How long is food served for?**

Light bites will be available at Will’s Kitchen, ahead of the main performance at Shakespeare’s Birthplace, where no food or drink is permitted.

**Is it outside or inside?**

The experience takes place both indoors and outdoors.

**Will there be seating?**

This is a promenade performance so there will be walking throughout.

**What do I need to bring?**

Your ticket and a spirit of adventure.

**Can I come in fancy dress?**

Fancy dress is optional but please do not wear heels.

**What happens if it rains?**

The show goes on; it is advisable to dress in warm clothes and comfortable shoes.

# Venue & Access FAQ’s

**Is the event wheelchair accessible?**

This event is partially accessible. Those unable to climb the stairs can watch a live-stream of the performance via video call facilitated by a steward.

**Is a hearing loop available?**

No.

**Can I bring my dog?**

Assistance dogs only.

**Is smoking allowed?**

Shakespeare’s Birthplace is a Grade 1-listed heritage building. No smoking or vaping is allowed on site.

**Is there parking nearby?**

Pay and display parking is available on Windsor Street, opposite the Picturehouse cinema (postcode CV37 6NL).

**I’m running late can I still watch the show?**

We will try to accommodate you in the next available performance.

**I can no longer make it - can I get a refund for my ticket?**

Tickets sold are non-refundable.