

Garden Guide Volunteer

Department Name: Gardens & Operations

Volunteer Supervisor: Visitor Engagement Manager, Birthplace

Why join us?

The Shakespeare Birthplace Trust is an independent charity which cares for the world's greatest Shakespeare heritage sites in Stratford upon Avon, and promotes the enjoyment and understanding of his works, life and times all over the world. Celebrating Shakespeare is at the heart of everything we do. Our volunteer team help us achieve these goals, so join us and help create a wonderful experience for our global audiences.

What will you be up to?

- To be within Shakespeare's Birthplace garden talking and engaging with our visitors about the garden, house and site
- Be comfortable to be outdoors throughout the year
- Giving guided tours for small or large groups
- Attend monthly meetings with the garden team to update your Garden knowledge
- Assisting visitors with FAQ's
- Report any damage or areas of concern to Duty manager or Garden team
- Helping to promote the other sites
- Familiarise and follow the SBT Health and Safety Policy

Do you have the skills we are looking for?

- Good people skills
- Ability to talk confidently to both individuals & groups
- Have a passion for engaging with people and the enthusiasm to share some of our wonderful stories of the house and garden
- To be reliable
- Passion to learn and enthusiasm for our vision
- Flexible in the day to day approach to tours and ability to volunteer in all weathers as this will be an outdoors role!
- Good plant and gardening knowledge or willingness to learn from our expert team
- Shakespeare and Tudor knowledge or willingness to learn
- Possible previous experience in talks and tours
- Any foreign language skills would be a bonus

How often would we like you to volunteer?

A commitment of 4 hours each week would be ideal. 11am - 3pm.

Length of the volunteering role?

April - September

Good to know

- To wear own smart clothing in branded colours (red, black, white or grey)
- To be friendly and welcoming to our visitors
- Maintain highest standards of presentation and delivery and to wear volunteer badge provided
- Smoking is not allowed on site
- Food is not allowed on site
- Training will be provided on the following:
 - SBT induction
 - Site specific information
 - Health and safety
 - Customer service

Benefits of joining us

- Become a part of the fun and committed team of people
- Improve your skills and knowledge
- Enjoy the outdoors and learn something new
- Meet new people from all over the world
- On completion of 20 hours volunteering for the Trust, all volunteers receive a volunteer card giving free entry to SBT properties and a range of discounts
- Annual service award each February for volunteers who have achieved 200 hours or more of volunteering in the previous year
- Volunteer celebration days and coffee morning chats will be programmed throughout the year
- We can provide references
- We can provide reimbursement of travel expenses only. Maximum of £10 per day



Have any questions...

volunteering@shakespeare.org.uk

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