

Visitor Engagement Volunteer

Property Name: Anne Hathaway's Cottage

Volunteer Supervisor: House Steward

Why join us?

The Shakespeare Birthplace Trust is an independent charity which cares for the world's greatest Shakespeare heritage sites in Stratford upon Avon, and promotes the enjoyment and understanding of his works, life and times all over the world. Celebrating Shakespeare is at the heart of everything we do. Our volunteer team help us achieve these goals, so join us and help create a wonderful experience for our global audiences.

What will you be up to?

- Working as part of a small dedicated team you will ensure the highest standards of visitor care and interpretation.
- Help give our visitors a warm welcome and verbal introduction to the cottage's history.
- Help deliver introductory talks, themed talks and being on hand to offer information you will ensure the cottage's history is brought to life for our visitors.
- There may also be opportunities to assist during daily conservation routines, which help to conserve the cottage for the future.
- Monitor the safety of collections, whilst undertaking guiding duties.
- Maximise opportunities to engage visitors with the history of the cottage and the works, life and times of Shakespeare.
- Working as part of the Operations Team, you will ensure that every visitor has an engaging enjoyable experience.
- Undertake guiding duties within Anne Hathaway's Cottage and exhibition areas.
- Developing and offering themed talks in the garden and other places on site.

Do you have the skills we are looking for?

- An interest in gaining experience in a busy heritage site.
- Enthusiasm for developing your own skills, knowledge and experience in the heritage/museum sector.
- Enthusiasm for the works of Shakespeare, his life and times.
- Good people skills with the ability to talk confidently to both individuals and groups.
- Ability to work as part of a small team.
- An appreciation of the importance of conservation.
- An interest in historic collections.
- Ability to work within all areas of the cottage including upstairs and in cold conditions.

How often would we like you to volunteer?

A regular commitment of 1 day a week/1 day every 2 weeks would assist us in planning.

Length of the volunteering role?

Ongoing

Good to know

- Volunteers to wear own smart clothing in branded colours (red, black, white or grey).
- Volunteer badges will be provided.
- Smoking is not allowed on site.
- Food is not allowed on site.
- Training will be provided as necessary.

Benefits of joining us

- On completion of 20 hours volunteering for the Trust, all volunteers receive a volunteer card giving free entry to SBT properties and a range of discounts.
- Annual service award each February for volunteers who have achieved 200 hours or more of volunteering in the previous year.
- Volunteer celebration days and coffee morning chats will be programmed throughout the year.
- We can provide references.
- We can provide reimbursement of travel expenses only. Maximum of £10 per day.
- You can be involved in our Volunteer Forum; Volunteer Voices.



Have any questions...

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